

I deal with retrieving public records from the court house on various debtors and in my experience the turn around time has never been consistent some times it could take 5 days sometimes 10 !

I understand that being under staffed and have various job duties would have an effect on turn around time but there should be some type of consistency for everything. When we call to check status we are simply told "Maybe we will have today, maybe not",. Which in a professional world is not an acceptable answer.

It would be most helpful if there was a way (on line access, a terminal in the court house etc..) we could search these records ourselves so that the court staff would not have to be overwhelmed with simple things like searching a debtor. Or if there could be some type of system for court searches that would not only be consistent but faster then 10 days.

Thank you
Mona Garcia
Research Specialist
AmeriSearch